



Library

Strategic Plan 2010-2019

Mission

The Library exists to provide access to the information resources needed by students and staff in the formats they can use at the times and places they want to use them.

Strategic objectives

- To support learning and teaching and enhance the student experience
- To support research, including the REF
- To engage with the local community
- To ensure that appropriate services are delivered efficiently and cost-effectively

1. Support for Learning and Teaching

- 1.a Continue to provide information resources (books, journals, audiovisual items, databases, special collections) relevant to taught courses
- 1.b Where possible to provide resources in digital format
- 1.c Raise students' awareness of other libraries that they could use to support their learning
- 1.d Continue to provide library induction and information skills training, by various means, integrating this where possible with coursework
- 1.e Continue to support language learning and teaching
- 1.f Continue to improve the building to provide varied study spaces and other facilities to support learning

2. Support for Research

- 2.a Provide better access to information resources, in conjunction with other libraries
- 2.b Acquire and catalogue special collections relevant to research
- 2.c Build partnerships with academic departments and cultural bodies in order to participate in research and resource enhancement projects

2.d Continue to manage the institutional repository and support the Research Excellence Framework

2.e Continue to manage intellectual property rights and digitisation services

3. Community engagement

3.a Continue to work with the Widening Participation team and academic departments to support Sixth Form students

3.b Continue to work with the LIFT team and MA Applied Drama on workshops for primary and secondary school students

3.c Continue to offer work placements for LIS students and school students

3.d Continue to offer bursaries and prizes linked to special collections

3.e Offer opportunities for continuing professional development to artists

3.f Set up a programme of exhibitions open to the public

4. Efficiency

4.a Work with Senate House Library, the other libraries of the University of London, the M25 consortium of Academic Libraries and SCONUL to provide suitable access to information resources and other shared services for students and staff

4.b Update systems to improve services and take advantage of new technologies

4.c Survey library users regularly to ensure that services are relevant to their needs

4.d Market services to targeted groups of users to ensure take up and enhance reputation of Goldsmiths

4.e Review processes systematically to eliminate waste

4.f Improve shelving of books (both speed and accuracy)

4.g Maintain a high standard of customer service

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