

STUDENT CHARTER

Students should work with each other to:

- Enrich each others' experience of university life;
- Develop a strong ethic of teamwork and co-operation;
- Respect individual diversity and all members of the Goldsmiths' community.

Staff should offer students:

- A transformational learning experience that is varied, challenging and inspiring;
- A clear course structure which encourages wide discussion;
- Appropriate forms of technology-enhanced learning;
- Regular contact with their tutors that addresses the needs of individual students;
- Signposting to support services that are of a high quality and meet the diverse needs of students;
- An understanding of the costs of the course to students, with nothing hidden;
- Support in encouraging and facilitating extra-curricular activities;
- Career advice for students throughout their period of study.

Students should expect to:

- Be open to new ideas and to be intellectually challenged;
- Participate in a wide range of learning formats;
- Prepare for and engage constructively in all classes;
- Attend all classes and meet deadlines for assessments;
- Engage with the Goldsmiths' Graduate Attributes and to prepare themselves for life after study;
- Take part in extra-curricular activities and engage in the life of Goldsmiths;
- Consult with academic, appropriate support staff and the Students' Union in order to deal, in a timely way, with personal or academic problems.

All members of the Goldsmiths community should:

- Treat each other fairly, equally and with respect;
- Look after the campus and its facilities;
- Communicate with civility and consideration at all times;
- Be willing to contribute to change and development which enhances the learning environment and the wider life of Goldsmiths.

'Goldsmiths is committed to having a strong and open relationship with all its students, as we believe that this is the basis of a thriving intellectual community and a positive student experience. We value the partnership that exists between staff and students and which is reflected in this joint statement by Goldsmiths and Goldsmiths Students' Union'.

***Approved May 2012
following consideration by
Academic Board on 14 March 2012***